Adda247

SAMADHAN (Software Application for Monitoring And Disposal, Handling of Industrial Disputes/Claims/General Complaints)

Launch year: 2019

SAMADHAN Portal is a **digital initiative** of the Ministry of Labour and Employment, Government of India to make the life of workmen, management, trade union and other stakeholders smooth by making the system more user-friendly, transparent & efficient though online documentation, centralized monitoring & reducing disposal time by giving them a single online platform for raising their grievances like:

- o Dismissal Illegal termination
- o Delay payments
- o Unauthorized deduction
- o Non-payment of maternity benefits
- o Non-payment of Minimum wage
- o Non-payment of Overtime allowance
- o Non-payment of Tunnel allowance
- o Non-payment of Height allowance
- o Non-payment of Hill station/winter allowance
- o Non-payment of Gratuity
- o Non-payment of Bonus

Any legal dues and other matter related to employment & condition of service in the form of industrial dispute, charter of demand, claims under applicable labour laws and general complaint.

eShram

launch year : 2021

Ministry of Labour & Employment has developed eShram portal for creating a **National Database of Unorganized Workers (NDUW),** which will be seeded with Aadhaar. It will have details of **name, occupation, address, occupation type, educational qualification, skill types etc**. for optimum realization of their employability and extend the benefits of the social security schemes to them. It is the first-ever national database of unorganised workers including migrant workers, construction workers, gig and platform workers, etc

Frequently Asked Questions

Q1. Who are unorganized workers?

Any worker who is a home-based worker, self-employed worker or a wage worker working in the unorganized sector and not a member of ESIC or EPFO, is called an unorganized worker.

Q2. What is unorganized sector?

Unorganized sector comprises of establishment/ units which are engaged in the production/ sale of goods/ services and employs less than 10 workers. These units are not covered under ESIC & EPFO.

Q3. What is UAN?

Universal Account Number is a 12 digits number uniquely assigned to each unorganized worker after registration on eShram portal. UAN number will be a permanent number i.e. once assigned, it will remain unchanged for the worker's lifetime.

Q4. Are there any income criteria?

There are no income criteria for registering on eShram as unorganized worker. However, he/she should not be an income tax payee.

Q5. Are there any eligibility criteria to register in eShram?

Any worker who is unorganized and aged between 16-59, is eligible to register on the eShram portal.

Q8. What essential documents are required by the worker to register on eShram?

Following is required by the worker to register on the eShram portal–

- Aadhaar Number
- Mobile number, Aadhaar linked
- Bank account
- Note – If a worker does not have Aadhaar linked mobile number, he/ she can visit nearest CSC's and register through Biometric authentication.

Q9. What is the benefit an unorganized worker will get when he/she registers on eShram portal?

Central Government has developed eShram portal which is a centralized database of unorganized workers seeded with Aadhaar. In future, it is envisaged that all the social security benefits to unorganized workers will be delivered through this portal. In emergency and national pandemic like situations, this database may be utilized to provide necessary assistance to the eligible unorganized workers

MCQ for Practise:

1. How many digits are there in Universal Account Number?
a. 10
b. 12
c. 14
d. 16

2. What is the age limit for registering on eShram portal ?
a. 18-40
b. 14-59
c. 14-40
d. 18-59

3. What is the launch year of SAMADHAN Portal?
a. 2014
b. 2016
c. 2019
d. 2021

4. Consider the following statements about unorganized sector:

1. Unorganized sector comprises of establishment/ units which are engaged in the production/ sale of goods/ services and employs less than 20 workers.
2. These units are not covered under ESIC & EPFO

Which of the following statements is/are correct?

a. 1

b. 2

c. 1,2

d. None

Answers

1-b

2-d

3-c

4-b